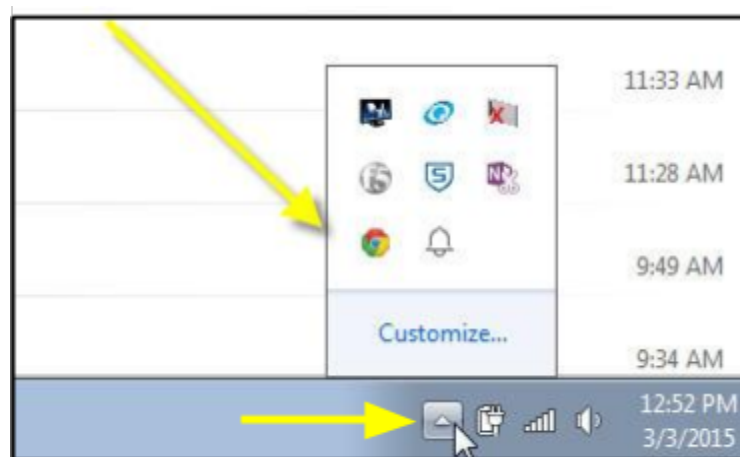


If you receive an error message about needing to close Google Chrome while attempting to use the SBAC Secure Browser, here is how to resolve the issue:

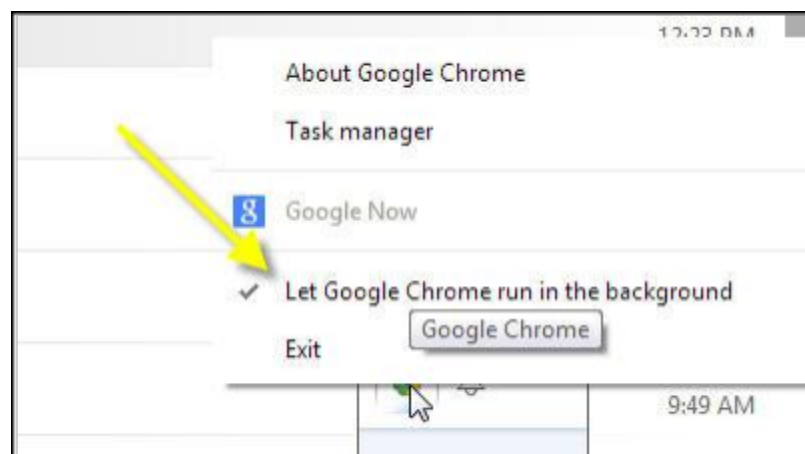
1. Exit the Secure Browser
2. Close any Google Chrome windows you have open:



3. Go your taskbar in the bottom right hand corner of the screen. Press the upwards facing white arrow:



4. RIGHT click the Chrome Icon...then LEFT click the option that says "Let Chrome Run in the Background." This option has to be unchecked for the Secure Browser to work:



5. Once you have completed steps 2-4, re-open the Secure Browser and continue where you left off.